



NORTH CAROLINA

888-395-1033

WELLCAREHOTLINE.ORG

2020 FACT SHEET



The Water Systems Council

Founded in 1932, the **Water Systems**



Council (WSC) is the **only national nonprofit organization with programs solely focused on private wells and small, shared wells** serving more than 13 million households nationwide (*U.S. Census American Housing Survey 2015*).

WSC is committed to ensuring that Americans who depend on wells have safe, reliable drinking water and works to educate well owners, consumers, and policymakers at local, state, and federal levels about water wells and the importance of protecting America's groundwater resources.

The Water Systems Council's wellcare® program is a dedicated program protecting the water supply and groundwater resources for U.S. households that depend on private water wells for their drinking water.

The program provides consumers with education and information services that stress the importance of proper construction, regular testing and maintenance, and provides decision makers with information about wells.

Individual, domestic wells are cost-effective, dependable safe drinking water systems for approximately **2.4 million people**, or at least **947,898 households in North Carolina** (32% of total groundwater use in the state).

WSC's free wellcare® hotline has answered questions from more than 44,000 well owners and others looking for information or technical assistance related to wells and groundwater. The wellcare® hotline website -- **wellcarehotline.org** -- has an instant chat feature. Well owners and others looking for information on well care and maintenance or other water well issues can contact us using the chat feature, hotline form, or by calling the hotline number at **888-395-1033**.



WSC MEMBERS IN NORTH CAROLINA: A.O. Smith Water Systems (Charlotte) • Bill's Well Drilling Co., Inc. (Fayetteville) • Boshart Industries (Charlotte) • Drillers Service, Inc. (Greensboro, Hickory, Selma, Wilmington) • Merrill Drilling & Water Systems (Penrose) • North Carolina Ground Water Association • Pentair (Cary, Sanford) • Preferred Pump & Equipment, L.P. (Asheville, Charlotte, Greensboro) • South Atlantic Well Drillers Jubilee, Inc. • Yadkin Well Company, Inc. (Hamptonville)

FEEDBACK FROM NORTH CAROLINA WELL OWNERS ON WELLCARE® PROGRAM:

“You really know what you’re talking about.” - Ed, Morehead City, NC well owner

“Thanks for your help, I’ve been agonizing for months!” - Emily, Renter, Pittsboro, NC

“You are so wonderful and smart.” - Charlene, Hope Mills, NC well owner

Every other year, the Water Systems Council works with state and local organizations to host the **Children's Water Festival** for 5th and 6th graders. Tens of thousands of students, teachers and volunteers have had fun while learning valuable information through interactive activities about the importance of water!



Contact us for more information on festivals or to ask WSC to help you plan a festival in North Carolina.

wellcare® Well Owners Network

More than 12,000 well owners have joined the wellcare® Well Owners Network. Members come from every state, including North Carolina.

The **wellcare® Well Owners Network** is **FREE** to join and provides important seasonal information on wells for members through a quarterly e-newsletter. Network members also receive discounts on well water test kits.

To join, visit wellcarehotline.org.



To refer well owners in North Carolina to WSC, to request programs for your constituents, or to get information on all the services WSC provides well owners, contact Margaret Martens, WSC Executive Director, at 202-625-4387.



The Water Well Trust (WWT) is a 501(c)3 organization created by the Water Systems Council to provide a clean water supply to American families living without access to a precious resource most of us take for granted.

The WWT finances the construction of water wells for primarily rural, low-income families nationwide that need safe drinking water in areas where the extension of public water supplies to serve them does not make economic sense -- for them, for the public water supply owners, for federal, state or local funding sources.

Visit waterwelltrust.org.

