



WINTER 2025

wellcare® Hotline: [888-395-1033](tel:888-395-1033)

Happy New Year from all of us at wellcare®! 🧑🏻‍🤝‍🧑🏻

We're so glad to have you as part of the Well Owners Network, a community dedicated to protecting and caring for private wells. As we begin a new year, we want to thank you for staying connected and committed to safeguarding one of your home's most valuable resources...your water well.

As the cold sets in, your well, plumbing, and septic system deserve a little extra care. In this Winter issue, you'll find practical guidance to help you protect your water system and your wallet through the chilly months and beyond. Here's what's inside this season's newsletter:

- 💧 Winter water-saving tips for inside and outside your home
- 🔧 Steps for safely de-winterizing your well this spring
- 📺 A new septic system educational video you won't want to miss
- 💰 Financing help for well repairs or replacement
- ☢️ Why radon testing matters
- ❄️ Kidz Korner: A fun "Snow Volcano" winter science activity

So grab a cup of coffee and get ready to refresh your winter wellcare routine with helpful tips and resources made just for you!

If you have questions regarding these topics, if you cannot find what you're looking for, or if you have any other questions on wells and well water,

the [wellcare®](#) Hotline can help! Contact the [wellcare®](#) Hotline at 888-395-1033 or [wellcarehotline.org](#). Don't forget to follow us on social media: [Facebook](#), [Instagram](#), [Linktree](#), [Pinterest](#), [TikTok](#), [X](#), and subscribe to our [YouTube channel](#) for videos, extra tips, industry news, and more!

Thank you for trusting us as your water well resource!

Smart Water Habits for Cold Weather ❄️




Winter Water-Saving Tips for Your Home & Well


Just because it's cold outside doesn't mean conservation takes a break! Here are some easy, budget-friendly ways to protect your water supply and reduce waste all winter long.


Inside the Home:


- 🔧 **Fix leaks fast.** Even small leaks can waste 10,000 gallons a year.
- 🔧 **Protect your pipes.** Insulate exposed pipes - especially in basements, attics, and crawl spaces.
- 💧 **When in doubt, drip.** Let faucets trickle during freezing temps. Save the water you catch for flushing or plants!


 **Know your shut-off valve.** Locate and label it now before an emergency happens.

 **Upgrade to low-flow toilets.** Save up to 5 gallons per flush.


 **Turn off the tap.** Don't let water run while brushing teeth, shaving, or washing dishes.


 **Install WaterSense products.** These certified fixtures cut water use and lower your bill.


 **Wash full loads.** Run dishwashers and washing machines only when full.

 **Change water filters.** Replace refrigerator and whole-house filters every 6 months or as recommended by the manufacturer or your water treatment pro.


Outside the Home:


 **Protect your wellhead.** If you do not have a pitless adapter, cover your wellhead to insulate the exposed pipe. More info in our [wellcare®](#) sheet, [Protecting Your Pipes and Well System From Freezing](#).

 **Winterize irrigation systems.** If you haven't already, shut them down! Potted plants only need occasional watering.

 **Plan your spring landscape.** Choose native, low-water plants that attract birds and butterflies.

 **Water in the morning.** Avoid evening watering to prevent fungal growth.

 **Use a carwash.** Or hand wash with a bucket and spray nozzle to save gallons.

 Want more year-round water-saving tips?

Follow us on social media for weekly [wellcare®](#) reminders! Find all our social media pages on our [LinkTree](#).

When It's Time to De-winterize



Important Steps for Well Owners

If your home or well system has been winterized, don't just turn the tap back on when warmer weather returns!

We recommend contacting a licensed well contractor to handle the de-winterization

process. If your plumber provides this service, confirm they are certified for well systems.

If you're handling it yourself, review our [De-Winterizing Your Well](#) information sheet first. This sheet provides safety checks, flushing steps, and water quality testing tips.

 Find a licensed well contractor near you:

[View List of Licensed Well Contractors](#)

New Resource: Septic System Basics Video

We're excited to share a brand-new septic system educational video designed to help homeowners understand how their system works and how to keep it functioning properly year-round. From what not to flush, to seasonal maintenance, to protecting your drainfield, this video offers clear, practical tips for every septic owner.

 Watch the [Septic System Video](#)



💡 Share it with neighbors, friends, and new homeowners - it's a great refresher for anyone with a septic system!

Hotline 🔥 Hot 🔥 Topic: Help for Families Needing Well Financing

**WATER
CHANGES
EVERYTHING**



How to Find Financial Assistance for Well Repairs or Replacement

Across the U.S., many families still struggle without reliable access to safe drinking water. The Water Well Trust (WWT) helps by offering low-interest loans for eligible homeowners needing well repair or replacement and grants for septic systems.

If you or someone you know needs help, visit the WWT [website](#) to review eligibility requirements.

💧 Need help? [Apply for assistance](#) »

♥ Want to give back? [Donate today](#) »

Your support helps provide clean, dependable water to families in need.

➡ For more information on WWT programs, visit waterwelltrust.org.

☢ January Is National Radon Action Month

Don't Forget to Test Your Well Water!

Most people know to test their air for radon, but not their well water. Radon is a colorless, odorless gas formed naturally in soil and rock. It can be released from water during everyday activities like showering or washing dishes. Long-term exposure to radon increases the risk of lung and stomach cancer, but the good news is, it's completely preventable!



🧪 **Test both your air and water** for radon this January.

👉 Find a certified lab using our [interactive map](#) and learn how to reduce radon levels by downloading our [wellcare®](#) sheet on [Radon & Well Water](#).

Kidz Korner: Make Your Own Snow Volcano!

Our Kidz Korner brings a fun winter twist on a classic science experiment: the Snow Volcano! Great for snowy days, this hands-on activity teaches kids about chemical reactions while they stay active outside.

❄ What You'll Need:

- Snow
- A cup or small container
- Baking soda
- Vinegar
- Food coloring (optional)



Instructions:

1. Build a mound of snow and place your cup inside.
2. Fill the cup halfway with baking soda.
3. Add a few drops of food coloring for extra fun.
4. Pour in vinegar and watch your volcano erupt!

It's a simple, safe, and exciting way to introduce basic science concepts, and perfect for winter family fun!



Still Have Questions?

We can help! Call the **wellcare**® Hotline at **888-395-1033**, [complete an online form](#), [send us an email](#), or [chat with us live!](#)

Connect with us



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