Dear Well Owners Network Member:

We want to thank you for continuing your membership as a wellcare® Well Owners Network member and wish you and your family a happy and healthy 2018!

If you have questions regarding the topics in this newsletter, if you can't find what you're looking for, or if you have any other questions on wells and well water, the wellcare® Hotline can help! Contact the wellcare® Hotline at 888.395.1033 or www.wellcarehotline.org. We chat live now!

Don't forget to like us on Facebook and follow us on Twitter for extra tips, industry news, and more!
It's been a busy year....
2017 At-A-Glance

**Just released** in December

Winterizing & De-winterizing Your Well
information sheet

Most vacation homes and cabins are considered seasonal homes. Some seasonal homes have private water wells that service the home. These types of homes are not designed to be used during the winter because of plumbing systems and structures that are not adequately insulated to withstand extreme cold. When preparing to close your vacation home for the season, leaving the home vacant and unheated, you must winterize the plumbing to protect it from bursting in freezing temperatures. This process includes going through the steps to winterize your water well pump...

Continue reading.

Caring for a Cistern
information sheet
Quick Guide for Well Owners: Simple Tips on Caring for Your Water Well

Quick tip: It is easy to damage the wellhead with heavy equipment. Consider purchasing a fiberglass driveway marker to identify your well’s location when it snows.

Click on images for entire document or view all publications on our website.
What is the best way to remove lead from my drinking water?

If a water test shows lead in your water, we recommend contacting a certified water treatment professional in your area to discuss the best options for your water system. The Water Quality Association provides a searchable list of certified professionals on their website. We also recommend that any water treatment devices you use are certified by NSF International or the Water Quality Association.

NSF International has provided Certified Product Listings for Lead Reduction on their website.

The Water Quality Association maintains a list of Certified Water Treatment Products on their website.

For more information on Lead in Drinking Water view our information sheet.

I have no water coming out of my faucets. What could cause this to happen?

First, check the breaker to the well pump to make sure it has not tripped. If the breaker is on, contact a licensed well contractor to inspect the well system and make any repairs necessary. There are a number of reasons a well could stop working properly. So it is best to have a licensed professional on-site to diagnose any problems.

To locate a licensed water well professional in your area view our interactive map.

AND, the #1 FAQ:
How do I get my well water tested?

You can locate a list of certified water testing laboratories in your area using our interactive map. Contact the laboratory for prices, instructions on sampling, when you will receive your results and the information they will provide with your results. In most cases, you will need to tell the laboratory what you would like them to test for. If you have any questions on what you should test for or if you need help interpreting your results when you receive them, contact the wellcare® Hotline or your local health department for assistance.

View our Well Water Testing information sheet for additional guidance.
It's time for action!
January is National Radon Action Month

You can't see, smell, or taste radon, but it can be found throughout the U.S. Most homeowners know to test their air for radon, but did you know you should test your water for radon? Testing is the only way to know if you have radon. Find certified laboratories and radon service providers.

Start 2018 off right with peace of mind!

SimpleWater is offering wellcare® Well Owners Network Members 10% off all Tap Score Test Packages with code: 2018WellCareSpecial.

Tap Score provides laboratory testing without leaving your home and comprehensive reporting that you can understand. Plus, shipping is included with each package! This is a GREAT way to begin monitoring your water quality and home health. Get started today!
Renting a Home with a Well
Updated Information Sheet Now Includes Septic Systems

Groundwater, which accounts for 39 percent of the world’s fresh water, occurs below ground where it is filtered and purified naturally as it passes through layers of the earth. Groundwater is stored in aquifers – layers of soil, sand and rocks, but can come to the surface naturally through a spring or brought to the surface through a well.

Modern wells allow us to access groundwater which provides a clean and efficient water supply to more than 43 million people nationwide. A professionally installed well is easy to maintain and can provide safe, affordable water for many years.

Private well owners are responsible for testing their water and maintaining their well. But if a rental home’s drinking water is supplied by a private well, who is responsible for testing the water and maintaining the well? Some states or localities have laws that designate the responsible party in such cases. Where no laws exist, an agreement should be reached between the tenant and landlord to ensure the well is maintained and the water supply remains safe. Before renting a home with a well, thoroughly review the rental agreement to make sure the responsibilities are outlined.

Responsibility of the Landlord

Landlords are ultimately legally responsible for ensuring that residential rentals have clean, hot and cold running water. The safety and purity of your drinking water and the efficient operation of your private well system depends on a well-organized maintenance plan. The landlord, like any well owner, should protect their investment in a quality water supply through regular inspection and repair, annual water testing, and treatment.

Well Water Testing

Refer to your rental agreement for who is responsible for testing the water supply. At a minimum, every well should be tested annually for bacteria. Contact your local health department to ask if there are any contaminants of local concern you should also test for such as arsenic, lead, nitrate, and radon.

Water testing should be performed by a certified laboratory, county extension office, or local health department to ensure the test results are reliable.

Hear about it first; add us on these Social Networks...

Like us on Facebook
Follow us on Twitter

If we get to 10,000 likes on Facebook, we will have a drawing for a FREE Bacteria Test Kit!
Do you have questions about your well or well water?

We can help! Contact the wellcare® Hotline at 888.395.1033 or www.wellcarehotline.org.

View previous newsletters and our Well Owner's Manual!